

# **MONTROSE FC – RETURN OF FANS DURING COVID 19 PANDEMIC**

## **SUPPORTER CODE OF CONDUCT**

### **IMPORTANT POINTS**

- If you are unwell or display any symptoms of Covid-19 – you must not attend.
- If you have tested positive for Covid-19 or have been in contact with anyone infected with Covid-19 in the 14 days prior to the game – you must not attend.
- If you test positive for Covid-19 in the 14 days after the game, you must inform the club at the earliest opportunity. (office@montrosefc.co.uk or 01674 673200).
- If you are self-isolating or in quarantine (eg. returning from a country on the quarantine list) you must not attend.
- All tickets are non-transferable. To help enforce this photo ID or another form of identification is required.
- Please ensure all members of your household attending the game are made aware of all the information within the COVID-19 Return to Supporters: Supporters Code of Conduct ahead of travelling to the game.
- In case of an emergency please follow the instructions from the Match Announcer and Stewards.

### **HYGEINE**

- Hand Sanitiser – please use on entry and throughout the stadium.
- Face coverings – face coverings must always be worn properly within the stadium covering both your nose and your mouth.
- Smoking is not permitted at ANY point in ANY area of the stadium
- 2 metre Social Distancing – always required during your visit.
- Toilets – Facilities are available for use with the appropriate social distancing and hygiene measures, please follow the Stewards advice.
- Please dispose of all rubbish in the bins provided.
- Coughing and Sneezing – if you remove your face covering to sneeze or cough, please cough/sneeze into a tissue then replace your face covering immediately sanitising hands afterwards and disposing of any contaminated tissues in a bin.
- Avoid or minimise – touching of surfaces, your face, eyes, nose, and mouth.

- At all times and in all parts of the ground, please observe 2 metre social distancing and avoid close contact with others not in your household.

## **BEFORE ARRIVAL**

- Identification – remember to take this as you will require it for access to the stadium.
- Face Covering – remember to take this as it is mandatory to wear your face covering in the stadium. (unless medically exempt)
- Know your route & entry gate – access to the stadium may differ to previous visits.
- Know your arrival time – Entry times have been staggered to ease entry for your safety, if an entry time is specified be there on time.
- The Pie Hut will not be serving food or hot drinks. Drinking water will be available free of charge if required. No other refreshments are available.
- Wash and Sanitise Hands – Sanitising stations will be situated around the stand/ground.
- Bags – only permitted on medical or childcare reasons & must be declared before attending
- Spectators will be seated and stood as individuals. Members of the same household will not be allowed to stand or sit together, but can be in the same zone (this must be requested prior to the game).
- Spectators who are accompanied by children are responsible for supervising them at all times and should follow social distancing guidance.

## **ARRIVAL**

- Arrive in good time to go through all the necessary entry procedures.
- Arrive at your allocated time slot – at the correct gate, ensure you are wearing your face covering properly covering both your nose and mouth.
- Follow signs & Steward instructions – these are to keep you safe and enable social distancing.
- Identification – should be ready for inspection.
- Security checks – will be in operation as normal.
- Please retain and keep your identification on you at all times.
- Avoid or minimise – touching of surfaces, your face, eyes, nose, and mouth.
- Maintain good hand hygiene – use the hand sanitiser available throughout the ground.
- 2 metres social distancing – always required during your visit to the stadium.

- Locate your standing point or seat– stand/sit only in your allocated spot, please do not attempt to stand/sit anywhere else or tamper with the measures in place to allow social distancing between supporters.
- On stairwells, right of way must always be given to the individual ascending the stairs, and social distancing maintained.
- Observe respiratory etiquette – Always cover your mouth if needing to cough or sneeze.
- Follow all instructions provided via the PA or Stewards.

## **DURING THE GAME**

- Remain in your seat or standing area.
- Always wear your face covering properly covering both your nose and mouth.
- Leaving your spot – If you must leave your spot continue to wear your face covering, wait for the gangway to clear, remember the 2 metre social distancing rule, sanitise hands and follow the signage and Stewards instructions. If seated, ensure your back is turned to other spectators in your row.
- When in your standing area, when moving past other spectators, to and from your spot, please avoid face to face contact with other spectators.
- Match Ball – should the match ball enter the stand, please pass this down to the ball boy or stewards to be sanitised, under no circumstances should you throw the ball onto the pitch. Please ensure that you sanitise your own hands once the ball has been passed back.
- Coughing and Sneezing – if you remove your face covering to sneeze or cough, please cough/sneeze into a tissue then replace your face covering immediately sanitising hands afterwards and disposing of any contaminated tissues in a bin.
- Take extreme care when shouting, singing or celebrating
- Priority will be given on stairwells to people ascending the stairs. To avoid contact, people descending are required to step into a row until the stairwell is clear for them to continue their journey.

## **FULL TIME & EXITING THE STADIUM**

- For your safety please remain seated, wait for announcements or instructions from the Match Announcer or Stewards before leaving your spot.
- When exiting the stadium, please do so by the reverse route of the way you entered
- Staggered exit – to keep supporters safe and allow for social distancing. You may be held back for up to 10 minutes.
- Stewards – are onsite to keep you safe, please follow their instructions.

- Face coverings – continue to wear your face mask when exiting the stadium.
- Rubbish – take it with you and dispose of it in the bins provided.
- Hand Sanitiser – please use on exiting the stadium.
- Staff or players – please do not make any attempt to approach any staff or players.